



# PROVIDER ALERT

## YES Program Member Reminder

April 1, 2020

**Alert Summary:** This alert details important reminders for Targeted Care Coordinators about Person-Centered Service Planning and Member Eligibility.

Dear Provider,

As a reminder, members in the Youth Empowerment Services (YES) Program must have a person-centered service plan (PCSP) to maintain eligibility for the program. YES Program members are Medicaid members who have been determined to have serious emotional disturbance (SED) by Medicaid's independent assessment provider, Liberty Healthcare. Targeted Care Coordinators or IDHW Case Managers will help these members develop their PCSP. A member who is part of the YES Program will have a Rate Code 44 or a YES condition code to indicate their participation in the YES Program.

PCSPs must be updated at least annually or more often if the member/family requests it or if clinically indicated, such as by changes in the Child and Adolescent Needs and Strengths (CANS) assessment.

As we build the network, we realize there may be some delays in the member/family receiving Targeted Care Coordination (TCC) as quickly as needed. All services are available to members and billable before a PCSP is developed and approved. Services will not be denied, and claims will not be recouped because a member doesn't have a PCSP.

Families who are working with a case manager at the IDHW Developmental Disabilities Program or Children's Mental Health (CMH) for Wraparound or 20-511a do not need a TCC or PCSP. Those members will continue to work with their current case manager and develop a PCSP or Plan of Service with them. To avoid duplication of services, each member should only have one PCSP that includes services accessed through all programs. If a family is unsure if they are working with an IDHW case manager, you can contact Medicaid for more information at 1-866-681-7062.

Members who moved from traditional Medicaid to the YES Program for respite services may move back to traditional Medicaid if respite is no longer needed or wanted. In this situation, the member does not need to obtain TCC or a PCSP. These members will receive notification from Self Reliance when it's time for renewal. They should follow their instructions to complete a redetermination at that time.

Additional information is located at [optumidaho.com](http://optumidaho.com) > For Network Providers > Youth Empowerment Services. Please contact your Provider Relations Advocate if there are any additional questions.

Thank you,  
The Optum Idaho Team